



Genesis Rescue Systems
2780 Culver Ave.
Kettering, Ohio 45429
Phone: 937.293.6240

One-Year Limited Warranty

Effective Date: On Delivery

Product Covered: HDS Firehose Decontamination System

Warranty Provider: Genesis Rescue Systems

Coverage

This One-Year Limited Warranty covers defects in materials and workmanship under normal use for a period of one (1) year from the original date of purchase. During the warranty period, Genesis Rescue Systems will repair or replace, at no charge, products or parts of a product that proves defective due to improper material or workmanship under normal usage and maintenance.

What's Not Covered

This warranty does not cover:

- Damage caused by misuse, accidents, abuse, or unauthorized modifications
- Cosmetic damage (scratches, dents) that doesn't affect functionality
- Normal wear and tear
- Damage from natural disasters, including but not limited to floods or fires
- Any product that has been altered or repaired by a non-authorized service provider

How to Make a Claim

To obtain warranty service, you must:

1. Contact our customer service team from your dealer or Genesis Rescue Systems
2. Provide date of purchase (receipt or invoice)
3. Deliver the product, at your expense, to the address provided by our team.

Limitation of Liability

To the extent permitted by applicable law, Genesis Rescue Systems shall not be liable for any incidental, special, or consequential damages resulting from the use or inability to use this product. Any implied warranties are limited to the duration of this warranty